

Dear Guest,

We hope you will fall in love with Galleria Vik Milano – Townhouse Galleria and make it your home away from home when in Milan. This letter is meant to help you understand who we are and what we provide.

- **Historical Monument Living:** Galleria Vik Milano – Townhouse Galleria is housed within one of Italy's most iconic landmark monuments, Galleria Vittorio Emanuele II. Built between 1865 and 1877 the Galleria is known by the Milanese as the "Living Room" of Milano! It is owned by the City of Milan and many systems are connected to the monument so please be patient with this old beauty.

- **Best location and Singular Design:** Each room is an architectural surprise! The 2nd floor has double height ceilings and windows and some loft rooms with frescos, the 3rd floor boasts balconies into the Galleria, and several of the 5th floor rooms and suites have terraces with views above the glass and iron structure of the Galleria. No two rooms are the same.

- **Original Diverse Artwork & Furnishings:** Galleria Vik Milano – Townhouse Galleria is home to an extensive collection of art by over 100 artists. Each room is an installation by an artist and is furnished with diverse design furniture so, for example, not all rooms have desks.

- **Unique Views:** Many of our rooms boast spectacular views into Galleria Vittorio Emanuele II, some sweeping all the way to Duomo Square, others into Scala Square or Via Silvio Pellico as well as the charming courtyards of the Galleria. Our windows are double paned but sometimes the energy of the Galleria and City can be felt.

- **Shopping:** Galleria Vittorio Emanuele is home to many of the most celebrated fashion brands in the world. Most famously, the historic original Prada store is in the same building as Galleria Vik Milano – Townhouse Galleria. We are just a walk from Via Monte Napoleone and most other destinations. Milano is a fashion and design capital, and it is all at your fingertips from Galleria Vik Milano – Townhouse Galleria.

- **Epicurean:** Vik Pellico Otto, our signature restaurant overlooking the Octagono central dome of the Galleria, gives our guests a true birds' eye view of life in the heart of Milano. It is open for breakfast, lunch, aperitivos and dinner. Or work from there any time of the day. Il Dodici Gatti, located on the 6th floor above the structure of the Galleria with a terrace and views out over the cityscape of Milan is a favorite Italian pizzeria of the Milanese. Enter next to the Museo Leonardo off the Scala Square and stay tuned for the upcoming evening music experience at Il Dodici Gatti!

- **Personalized Service:** Our team will treat you like our friends, like guests staying in our home. Please get to know us. Let us know what we can do to improve your stay. To make communications with the team as seamless as possible inside the hotel or wherever you are in Milan, we communicate via your mobile phone by WhatsApp or text messages. Because we think this is the easiest way to make sure your needs are met, our rooms do not have traditional land-line telephones.

- **Virtual Check-In & Check-Out:** We offer a virtual check-in and check-out, so you won't waste a minute in Milan. Feel free to contact our team at Galleria Vik Milano – Townhouse Galleria anytime at +39 340 706 8473.

My best,



Carrie Vik